

## Update Regarding Availability

### Update Regarding Availability of Certain BioWhittaker™ Classical and Specialty Media

SLS are pleased to inform you of an update on the required facility upgrades which led to our supplier, Lonza, experiencing shipping delays with media products in 2017 and 2018.

Lonza have made significant changes to improve our manufacturing capacity and secure a reliable supply for media products. Below are some key highlights:

- Opening of new manufacturing areas
- Automation with some manufacturing processes
- Expansion of our supply chain
- Increase of our safety stock levels

Lonza are committed to ensuring all of our products meet the required quality standards as they work to finalise the remaining improvements within media operations.

By increasing their production efforts during 2018 and by prioritising the manufacturing of our Research Use Only (RUO) labelled media, they were able to create stock levels of their high and mid volume parts. Lonza expect to have all our media in stock by end of Q2 2019.

Lonza introduced the webpage [www.lonza.com/RUOmedia](http://www.lonza.com/RUOmedia) in December 2017 to communicate updates on media availability. With the improved supply situation, they have decided to decommission this page effective March 31st, 2019. Please contact Scientific Laboratory Supplies to get a quote on Lonza media products.

Scientific Laboratory Supplies & Lonza would like to thank you for your continued business and patience throughout this process. Thank you for your continued support.

Yours Sincerely,

**Katy Bridge**  
Life Science Sales Manager